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Telesure Investment Holdings: Customer Care Learnerships 2025 Apply Here

Description

Are you a passionate individual looking to kickstart your career in the insurance industry? Telesure Investment Holdings is excited to offer Customer Care Learnerships, providing you with the opportunity to learn and grow in a dynamic and supportive environment.

Responsibilities

- **Customer Service Excellence:** Learn the essential skills and knowledge required to provide excellent customer service to our clients.
- **Product Knowledge:** Gain an in-depth understanding of our insurance products and services.
- **Communication Skills:** Develop effective communication skills for interacting with customers over the phone.
- **Problem Solving:** Learn how to address and resolve customer queries, concerns, and issues.
- **Administrative Support:** Assist in various administrative tasks related to customer care operations.
- **Compliance:** Understand and adhere to all regulatory and compliance requirements in the insurance industry.

Qualifications

- A minimum of a Grade 12 certificate (Matric) is required.
- Strong communication and interpersonal skills.
- Enthusiasm and a strong desire to learn.
- Basic computer literacy.
- Customer-focused attitude.
- Ability to work effectively as part of a team.
- South African citizenship or a valid work permit.

Job Benefits

- Practical training and mentorship in a professional and supportive environment.
- A monthly stipend to cover living expenses during the learnership.
- Valuable work experience in the insurance industry.
- Opportunity for personal and professional growth.
- Potential for permanent employment with Telesure Investment Holdings, based on performance and availability.

Contacts

If you are eager to kickstart your career in the insurance industry and believe you have what it takes to excel in customer care, please submit your resume and a cover letter explaining why you are the ideal candidate for this learnership program.

Telesure Investment Holdings is committed to providing equal employment

Hiring organization

Telesure Investment Holdings

Employment Type

Intern

Duration of employment

3 Months

Industry

Insurance

Job Location

Johannesburg, Gauteng, South Africa, 2000, Johannesburg, Gauteng, South Africa

Working Hours

09

Date posted

November 4, 2024

Valid through

07.11.2024

opportunities and creating an inclusive work environment. We encourage applications from candidates of all backgrounds and experiences.